

Remember, to be in the know, this is *the* place to find out about the current news, offers and updates on tours. We also love to hear from our passengers - if you have a story to share, we'd love to hear from you - email to admin@ozmates.com.au

LAUNCHING THE NEW CONCIERGE SERVICE

In our quest to find innovative ideas and services, Ozmates are really excited to announce the launch of our new concierge service. Often carers of our passengers will utilise this break in care to take themselves off on holiday. We realise that organising not just 1, but 2 or more holidays, can be a stressful task. Well no more! Ozmates will take care of your arrangements too. Just tell us where you want to go and we will organise it, right down to timing the departures and arrivals to coincide with each other if needed. For further information about this service, talk to the team on 1300 158 003 or have a look online at www.ozmates.com.au

Administration News

We are still in the process of implementing new systems and would like to say a HUGE THANK YOU for your patience during this period. We hope to have everything up and running within the next couple of months

Holiday News

There have been some fabulous tours happening in April and the office staff were all very jealous to see the amazing photographs that came back from the Beauty of Broome and not to mention the glorious weather that reigned whilst we all shivered in the Melbourne office - we are all booking seats for next year!! For fans of trains and various transportation methods, Ride the Rails showcased some of the most stylish ways to travel. Animal Encounters saw passengers getting up close to a fantastic array of wildlife including hippos, pandas and cheeky monkeys (no, not Peter but the furry kind!) You can check out some of the photos on our Facebook page - Ozmates Travel.

Welcome!

A big Ozmates welcome to Alana Austin who has joined the support crew. You may have had the pleasure of her smiling company on the recent Timeless Getaway or Animal Encounter tours and if not, you can look forward to seeing Alana

on the Cooking and Pampering tour in June.

Staff Stars!

A special 'thank you' mention goes to Carole Clarke, Ali Downs and Alana Austin who are all members of the support crew. One of our passengers, Shirley, emailed us to say that she recently went to Philip Island with Ozmates and "enjoyed every minute of it." Shirley also wanted to thank Carole, Ali and Alana for their support. Well done ladies for doing such a fantastic job and Shirley, we appreciate you taking the time to email us.

If you have experienced exceptional service from our tour or office staff, we would love to hear about it. Let us know at admin@ozmates.com.au and we will make sure your nominated person knows they have done a brilliant job!

Ozmates are now social!

Always be up to date by finding us on Facebook and following us on Twitter! Both of these are a great way of viewing new photos of tours, seeing updates on tours and finding special offers as they happen! And of course, do not forget our new (and much improved) website www.ozmates.com.au which gives you instant access to our tours and services.

****DON'T FORGET****

Ozmates also specialise in individual tours. If we haven't got the holiday of your dreams, we can create it for you. Give the team a call on 1300 158 003 or email them at ozmates@ozmates.com.au

SPECIAL OFFERS

Fiji Cruise OZ468

was \$8219 ex Melbourne now \$5840 ex Melbourne

WOW! Places have flown since we mentioned this offer - limited availability so call now.

If you would love to have a little Ozmates magic on your holiday, then give the team a call on 1300 158 003 or email them at ozmates@ozmates.com.au.

There are a couple of places left on our June trips:

- OZ443 Monkey Mia Dolphins
- OZ444 Cooking and Pampering
- OZ445 Sunny Coffs Harbour
- OZ446 Kakadu to Mataranka
- OZ447 Brisbane Shopping
- OZ448 Alice and the Rock

If you are quick, you may be able to secure a final place!

